# Vivian Ribeiro

# **Product Designer**

#### SUMMARY

I'm a Product Designer with over 4 years of experience turning complex problems into simple, user-friendly solutions. I've worked in B2B and startup environments, leading end-to-end design in agile squads and collaborating closely with product, engineering, and business teams.

I'm experienced in designing scalable systems, aligning UX with strategy, and using data and research to guide decisions. My day-to-day is grounded in Figma and prototyping tools, with a strong interest in improving workflows, promoting design culture, and delivering meaningful user experiences.

#### **SKILLS**

Proficient: UX Research, UI Design, Prototyping, Wireframing, Cross-platform Design, Design Systems, B2B

Platforms, Agile, Strategic Thinking, Data-Driven Design, Miro, Maze, Hotjar, Figma

Intermediate: Google Analytics, Monday, Notion, Sharepoint

Beginner: Looker Studio (data visualization), AI tools

#### PROFESSIONAL EXPERIENCE

#### **Product Designer**

Juntos Somos Mais, São Paulo, BR - Remote

12/2022 - Present

#### **Core Responsibilities:**

- Led end-to-end design of promotional and monetization features (e.g., coupons, upsell, cross-sell) across web and mobile platforms.
- Simplified complex mechanics through modular UX flows, improving usability and discoverability.
- Contributed to the design system in Figma, ensuring scalability, accessibility, and consistency.
- Collaborated cross-functionally with PMs, engineers, and analysts to define experiments and track success metrics.
- Conducted usability tests and analyzed behavioral data with Hotjar, GA, and Maze to validate decisions.
- Influenced product direction through strategic UX thinking and active participation in rituals and GTM.

Key Technologies and Tools: B2B SaaS, Agile, Figma, Google Analytics, Hotjar, Maze

#### **Product Designer**

Cubos Tecnologia (allocated to  ${\rm Zig-global}$  funtech), Salvador, BR - Remote

03/2021 to 12/2022

#### **Core Responsibilities:**

- Designed a 360° digital platform for cashless payments at live events (prepaid wristbands, transactions, and onboarding).
- Delivered high-fidelity flows and UI for vendor and customer journeys on mobile and web.
- Conducted research and usability testing; improved flows for better conversion and clarity.
- Collaborated with engineering teams and contributed to the evolution of the design system.

Key Technologies and Tools: Figma, Design System, Agile, User Research, Usability Testing

#### **Product Designer**

Cubos Academy, Salvador, BR - Remote

12/2020 to 03/2021

#### **Core Responsibilities:**

- Led design of platforms from discovery to delivery, including research, wireframes, and final UI.
- Participated in client meetings, workshops, and requirement gathering sessions.
- Designed platforms for civic engagement (Councilman André Fraga) and wellness (Lunar Mandala).

Key Technologies and Tools: Figma, UX Research, Wireframing, UI Design, Client Workshops

#### **EDUCATION**

#### **Bachelor of Architecture and Urbanismo**

Salvador University (UNIFACS), Bahia, Brazil

01/2012 to 12/2016

- Relevant coursework: Ergonomics and Human-Centered Design, Visual Perception and Aesthetics, Graphic Representation and Architectural Design
- Bachelor Thesis: Architectural Design of a Robotics Research and Education Institute.

### **CERTIFICATES/COURSES**

UX/UI Design, Cubos Academy, Brazil	September/2020
Design Thinking - The foundational skills and mindset, Ideo, USA	October/2020
Prototyping with Figma, How Bootcamps, Brazil	March/2021
Information Architecture and Usability, Product Arena, Brazil	March/2021
Design Ops Strategy, Design Ops Lab, Brazil	December/2023
IA Boost Lab, Design Boost, Brazil	August/2025

## **LANGUAGES**

Portuguese: Native

English: B2 (Upper-Intermediate)